Bot Libre for Business is a bot platform for business, web, and mobile. Bot Libre provides a bot creation, hosting, and development platform. Bot Libre for Business is the commercial version of our popular free service Bot Libre, www.botlibre.com.

Bot Libre provides virtual agents (chat bots), social media automation (Facebook, Twitter, Telegram), email automation, SMS automation, integrated live chat, chat rooms, forums, and content management.

Bot Libre lets your business instantly respond to customers and users in chat on your website, on social media, and through email and SMS. Bot Libre for Business lets you respond to your customers everywhere, 24/7.

Bot Libre provides an advanced artificial intelligent engine that automatically matches user questions with trained responses, without requiring any programming.

Bot Libre also provides two powerful scripting languages, Self and AIML. Our scripting support lets you perform advanced functions, and integrate with web services.

The platform includes a web interface, JavaScript SDK, Android SDK, iOS SDK, and web API. Our AI engine, and web and mobile SDKs are open source, which lets you fully customize our platform to suit your needs.

Bot Libre includes hosting, support, and services. We can also provide dedicated hosting, private hosting, and corporate and government solutions.

Virtual Agents (Chat Bots)

A virtual agent, or chat bot, is an automated chat agent. The advantage of a virtual agent is that they can provide customer service 24/7, and do not require a call center or staff. Virtual agents also have the benefit of being able to provide detailed and immediate responses to customer questions. We have found that even when live operator chat and virtual agents are provided on the same website, many users prefer to talk with the virtual agent.

Our service lets you create and embed a virtual agent on your own website, or in your own mobile app. Creating and training a virtual agent is easy, and does not require any programming.

Our open source JavaScript SDK lets you easily add your virtual agent to your website and customize its interface.

Our virtual agent Admin Console makes it easy for you to train your bot, reviews its conversation logs, and customize its speech and avatar.
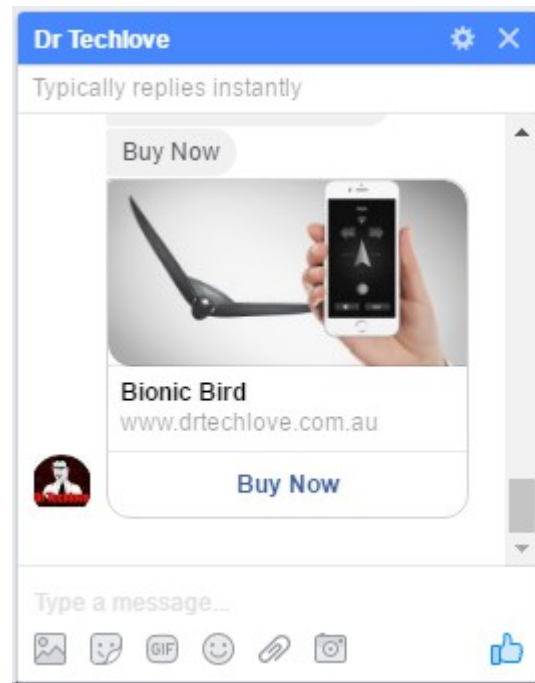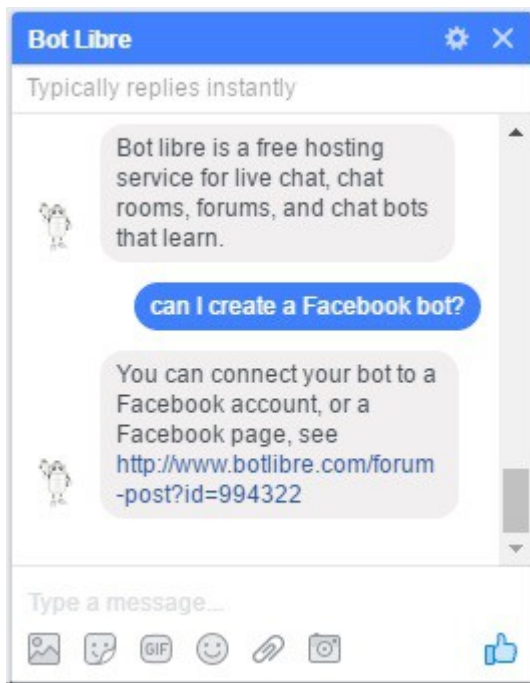
Social Media Automation

Bot Libre allows your business to engage your customers and users on social media platforms such as Twitter, Facebook, and Telegram. Businesses can no longer only interact with their users on their own website, they must interact with their users everywhere.

Managing a presence and responding to user inquires on the increasing number of social media platform is a very resource intensive undertaking. Our social media bots make it easy for your business to engage social media, keep up your social media presence, and respond to user inquiries everywhere.

Some features of our social media support include:

- Respond to mentions and direct messages on Twitter
- Respond to Facebook page posts and comments
- Chat with users on Facebook Messenger
- Chat with users on Telegram
- Auto post from an RSS feed to Twitter, Facebook, and a Telegram channel
- Auto post from a set of predefined or scripted posts
- Auto reply to email messages
- Auto reply to SMS messages
- Selectively forward messages or notification from social media to email and SMS

Artificial Intelligence

Our open source AI engine provides a hybrid system that makes it easy to train a bot without any programming. Bots can be trained through importing chat logs, FAQ files, and scripts. The AI engine includes a heuristic algorithm that will automatically match user questions to its trained responses to find the best response for any question.

Responses can also be tagged with topics, keywords, and context to improve responses and conversation flow. The bot's Admin Console provides a Training and Chat Logs page that makes it easy to review the bot's conversation and define new responses without having to do any programming.

Chat Logs ❓

Search [new responses ▾] Duration [all time ▾] Filter [   ]
Show ☑ Previous ☑ Keywords ☑ Required ☑ Topic

💾 ☑ ❌ ✅ 🚩 🚩 ❌ ⬇ ⬆ ↩

2 results.

Review the responses to the phrases

Phrase: % does it support indexes?

☐   -50 I am Paphus, the customer service avatar for Paphus Solutions, I provide information on our products and services.

☐   90 Paphus Trader can trade any marketable security including index futures and ETFs.

   Paphus Trade

   indexes

   ☐ 75 Paphus Trader is a financial trading automation agent. It analyzes historic and real-time market data using sophisticated learning algorithms and technical indicators to trade securities directly through a broker API.

New Response: [Paphus Trader can trade any marketable security including index futures and ETFs.]

Previous: [   ]

Keywords: [indexes   ]

Required: [   ]

Topic: [Paphus Trader   ]

Our AI engine also fully supports programmed and scripted responses using our advanced Self scripting language, and the standard AIML scripting language.

Our AI engine uses an advanced cognitive architecture that is modeled after the human brain. It can do much more than just process text, and can retrieve and process data and knowledge. You can add scripts to your bot that let it understand language, math, dates, names, or other concepts. Learning can be enabled on a bot to have it learn new responses from operators, or other users.
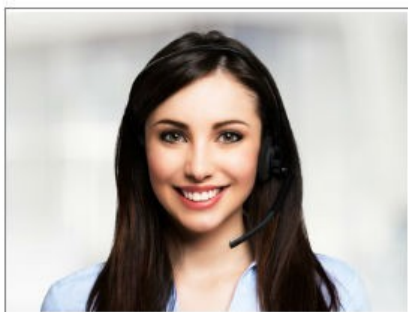
Live Chat

The live chat service provides live chat channels that allow web or mobile users to connect and enter one on one chat with your next available live chat operator.

Live chat supports both one on one (operator) live chat, and chat rooms. You can easily embed live chat on your own website or mobile app. Live chat supports text chat, and you can also enable voice and video chat. Image, and file uploads are also supported.

Live chat is integrated with our virtual agents, and a bot can be added to a live chat channel to service the channel when no human operators are available. You can also configure a bot to monitor and learn from human operators.

Forums

The forums service provides integrated forums. Users can search and post questions or messages to your forums. You can use your forums to broadcast notices and news. The forums are integrated with the live chat service and email.

The automated agents can also be connected to a forum, to monitor and respond to common questions, or ask for additional information.

Content Management

The service also includes support for creating, editing, and hosting scripts. This includes HTML web pages, JavaScript, and a repository of chat logs, Self, and AIML scripts.
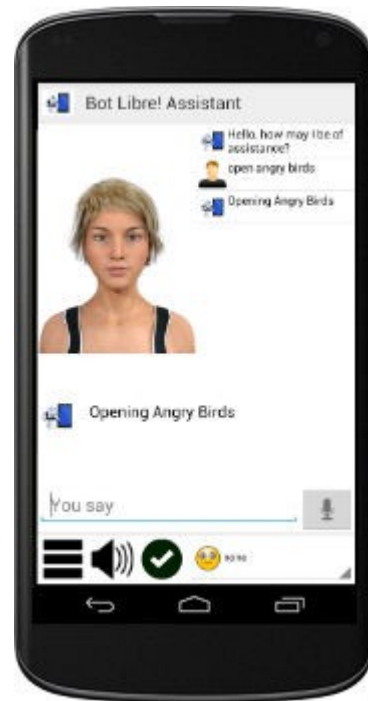
A graphics library for image, video and media is also provided.

Mobile

All of the services can be accessed over mobile through customized Android or iOS (iPhone) applications and our open source Android and iOS SDK.

API

All of the services can be accessed through a web REST API. The API uses XML messaging to allow your own application to directly access the chat services. This gives your application complete control over your user interface.

Architecture

The platform consists of a web client, mobile client, web server, and database. The web client is written in HTML, JavaScript, and server side Java. The Android mobile client is written in Java, the iOS client is written in Objective C.

The web server is a Java web application, deployed to Tomcat (an open source Java web server). PostgreSQL (an open source database) is used as the database.

The platform can be deployed on most operating systems, including Linux and Windows. CentOS Linux is our preferred operating system.

Packaging and Pricing

Bot Libre for Business is offered as a hosted service on BotLibre.biz (www.botlibre.biz) starting from $1 per month. Our Enterprise services starts from $50 per month, and includes our help training your bot, help developing your website, or mobile application, and a customized 3D avatar.

Dedicated hosting starts from $200 per month.

We support private hosting through our Corporate Bot Platform and Cloud Bot Platform products.

Affiliates and Partners

We have an affiliate and partner program. We can provide resellers commissions on there referrals, or work with partners on a royalty or OEM based model.

About Us

Paphus Solutions Inc. is a Canadian corporation located in Ottawa, Canada. We were founded in 2013, by our president James Sutherland.

We are a small technology startup company that provides software and services internationally. Our two partners both have over 20 years of software development experience. We have experience leading major software development projects, and have consulted with fortune 500 companies intentionally.

For more information please email us at sales@paphussolutions.com

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